

Emergency Response Times - Hazard Class 2



Reporting period: 01 April to 30 June 2022

Hazard Class 2 covers significant urban areas and is primarily residential including commercial centres, clusters of industrial and/or high density community services e.g. schools, correctional facilities, hospitals. CFA has service delivery standards, which specify a response time target for a brigade to attend an emergency incident. The service delivery standard (response time) for Hazard Class 2 is 8 minutes.

CFA District	CFA Brigade Area	Number of incidents within the Brigade Area for the reporting period across all Hazard Classes	Number of emergency incidents within the Brigade Area for the reporting period for Hazard Class 2	Community Response		
				Number of emergency incidents the standard of 8 minutes was met by any brigade	% of emergency incidents the standard of 8 minutes was met by any brigade	The time in which 90% of emergency incidents were responded to by any brigade
02	Kangaroo Flat	34	19	17	90%	08:23
07	Connewarre	16	11	1	9%	12:09
07	Leopold	23	10	4	40%	10:38
07	Queenscliff	18	11	2	18%	11:23
07	Torquay	50	30	11	37%	09:30
08	Berwick	99	28	28	100%	06:02
08	Carrum Downs	49	30	22	73%	08:49
08	Edithvale	21	10	10	100%	06:30
08	Hampton Park	57	38	26	68%	08:55
08	Keysborough	24	17	12	71%	10:12
08	Mt Eliza	40	25	24	96%	07:50
08	Narre Warren	33	16	16	100%	07:11
08	Noble Park	51	36	36	100%	06:59
08	Somerville	24	10	9	90%	07:50
08	Sorrento	34	24	15	63%	10:39
08	Wonthaggi	33	13	7	54%	09:12
11	Bairnsdale	41	15	2	13%	11:28
13	Bayswater	33	25	25	100%	06:17
13	Ferntree Gully	47	34	32	94%	07:52
13	Lilydale	30	18	14	78%	09:08
13	Mooroolbark	15	11	9	82%	08:42
13	Mt Evelyn	18	12	7	58%	09:27
13	Scoresby	65	41	35	85%	08:10
13	Upper Ferntree Gully	14	13	13	100%	07:27
13	Warrandyte	32	21	16	76%	08:34
14	Doreen	37	10	4	40%	09:07

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				Community Response		
				These figures represent the service provided to the community by CFA in an emergency		
CFA District	CFA Brigade Area	Number of incidents within the Brigade Area for the reporting period across all Hazard Classes	Number of emergency incidents within the Brigade Area for the reporting period for Hazard Class 2	Number of emergency incidents the standard of 8 minutes was met by any brigade	% of emergency incidents the standard of 8 minutes was met by any brigade	The time in which 90% of emergency incidents were responded to by any brigade
14	Epping	46	30	21	70%	10:43
14	Mernda	38	21	14	67%	09:14
14	Plenty	20	12	12	100%	07:48
14	Werribee	117	54	46	85%	08:14
15	Bacchus Marsh	44	17	13	77%	10:53
15	Ballarat	81	13	11	85%	08:17
15	Sebastopol	35	24	18	75%	08:48
15	Wendouree	79	33	26	79%	09:12
22	Mooroopna	24	11	10	91%	07:19

Footnote:

Brigade Areas that had less than ten emergency incidents have been excluded.

This information does not contain CFA's response to Emergency Medical Response as CFA is a support agency and CFA has no response time targets for these incidents.

Road Crash Rescue has also been excluded as these incidents are subject to different response protocols and service delivery standards.

For the Community Response columns, where the service delivery standard is met by any brigade, this may be from a CFA brigade outside of its own Brigade Area, FRV or SES Unit.

Disclaimer:

This table is provided for information purposes only. The data is accurate as at 15 July 2022 and may be subject to change.