

Referral pathway

1. My client does not have an adequate Bushfire Survival Plan

Refer back to your own organisation to a suitably trained staff member.



2. My organisation does not have anyone else to help

Contact a family member to tell them about your concern and ask that they assist the client.



3. My client has no family or the family cannot help. What should I do?



With their permission, refer your client to CFA by emailing communityprograms@cfa.vic.gov.au. CFA can provide your client with free bushfire advice and conduct a property visit if needed.

As a Service Provider you can add your client to the Vulnerable Persons Register. They will need to meet the criteria to be listed. Your client will need to consent to being listed on the Register.

If the resident does not meet the criteria for the Register you can: reach out to CFA on the email above OR contact the local Council to activate Red Cross to conduct REDI-Plan.

