# **Emergency Response Times - Hazard Class 2**





Hazard Class 2 covers significant urban areas and is primarily residential including commercial centres, clusters of industrial and/or high density community services e.g. schools, correctional facilities, hospitals. CFA has service delivery standards, which specify a response time target for a brigade to attend an emergency incident. The service delivery standard (response time) for Hazard Class 2 is 8 minutes.

				Community Response  These figures represent the service provided to the community by CFA in an emergency			Brigade Area Response  These figures represent individual performance of a brigade within their own brigade area, but is not necessarily representative of the service provided to the community by CFA in an emergency		
CFA District	CFA Brigade Area	Number of incidents within the Brigade Area for the reporting period across all Hazard Classes	Number of emergency incidents within the Brigade Area for the reporting period for Hazard Class 2	Number of emergency incidents the standard of 8 minutes was met by any brigade	% of emergency incidents the standard of 8 minutes was met by any brigade	The time in which 90% of emergency incidents were responded to by any brigade	Number of times the standard of 8 minutes was met by the CFA brigade within their own Brigade Area	% of times the standard of 8 minutes was met by the CFA brigade within their own Brigade Area	The time in which 90% of emergency incidents were responded to by the brigade within their own Brigade Area
02	Bendigo	205	107	104	97%	06:50	104	97%	06:49
02	Eaglehawk	32	13	6	46%	09:56	4	31%	14:10
02	Golden Square	30	13	12	92%	07:34	7	54%	11:28
02	Kangaroo Flat	25	14	13	93%	07:58	12	86%	08:24
04	Portland	38	16	15	94%	06:56	15	94%	06:56
05	Hamilton	32	15	11	73%	09:03	10	67%	10:23
05	Warrnambool	133	84	82	98%	07:25	82	98%	07:25
07	Belmont	130	58	57	98%	06:38	56	97%	06:38
07	Corio	258	154	143	93%	07:50	141	92%	07:42
07	Geelong City	264	160	157	98%	07:05	155	97%	07:05
07	Geelong West	27	13	12	92%	07:33	6	46%	08:49
07	Lara	63	33	19	58%	10:06	18	55%	10:07
07	Ocean Grove	29	14	12	86%	08:55	12	86%	08:55
07	Torquay	34	19	6	32%	11:28	6	32%	11:28
08	Berwick	108	34	33	97%	07:06	33	97%	06:43
08	Carrum Downs	90	48	40	83%	08:49	35	73%	09:50
08	Cranbourne	227	114	101	89%	08:10	101	89%	08:10
08	Dandenong	348	175	154	88%	08:16	152	87%	08:16
08	Edithvale	35	15	13	87%	08:05	13	87%	08:05
08	Frankston	304	150	140	93%	07:20	140	93%	07:20
08	Hallam	210	112	99	88%	08:06	95	85%	08:14
08	Hampton Park	109	52	43	83%	08:38	10	19%	13:24
08	Langwarrin	39	13	11	85%	08:08	9	69%	08:37
08	Mornington	103	34	32	94%	07:08	32	94%	06:54
08	Mt Eliza	36	16	12	75%	10:13	7	44%	10:13
08	Narre Warren	58	16	16	100%	07:04	15	94%	07:04

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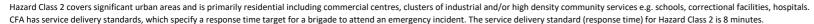


Hazard Class 2 covers significant urban areas and is primarily residential including commercial centres, clusters of industrial and/or high density community services e.g. schools, correctional facilities, hospitals. CFA has service delivery standards, which specify a response time target for a brigade to attend an emergency incident. The service delivery standard (response time) for Hazard Class 2 is 8 minutes.

					Community Response  These figures represent the service provided to the community by CFA in an emergency  Brigade Area Response  These figures represent individual performance of a brigade within their own area, but is not necessarily representative of the service provided to the common CFA in an emergency			ade within their own brigade	
CFA District	CFA Brigade Area	Number of incidents within the Brigade Area for the reporting period across all Hazard Classes	Number of emergency incidents within the Brigade Area for the reporting period for Hazard Class 2	Number of emergency incidents the standard of 8 minutes was met by any brigade	% of emergency incidents the standard of 8 minutes was met by any brigade	The time in which 90% of emergency incidents were responded to by any brigade	Number of times the standard of 8 minutes was met by the CFA brigade within their own Brigade Area	% of times the standard of 8 minutes was met by the CFA brigade within their own Brigade Area	The time in which 90% of emergency incidents were responded to by the brigade within their own Brigade Area
08	Noble Park	76	31	31	100%	06:24	5	16%	10:56
08	Pakenham	136	52	48	92%	07:50	48	92%	07:42
08	Patterson River	132	62	57	92%	07:53	52	84%	08:14
08	Rosebud	85	24	23	96%	07:11	23	96%	07:11
08	Springvale	198	102	91	89%	08:10	83	81%	08:11
10	Sale	59	12	8	67%	10:01	8	67%	08:35
11	Bairnsdale	55	14	6	43%	08:57	6	43%	09:22
13	Bayswater	64	35	34	97%	06:43	25	71%	09:11
13	Boronia	104	55	55	100%	06:02	53	96%	06:02
13	Chirnside Park	30	20	15	75%	10:02	10	50%	12:46
13	Ferntree Gully	56	23	21	91%	07:35	13	57%	09:38
13	Lilydale	41	20	11	55%	08:46	11	55%	08:46
13	Mooroolbark	32	20	13	65%	10:13	12	60%	10:31
13	Rowville	92	47	46	98%	06:46	45	96%	06:39
13	Scoresby	81	43	41	95%	07:37	13	30%	12:18
13	Warrandyte	49	23	21	91%	07:20	5	22%	17:58
14	Caroline Springs	174	93	79	85%	08:56	72	77%	09:21
14	Craigieburn	196	83	73	88%	08:12	70	84%	08:06
14	Diamond Creek	20	11	11	100%	07:36	9	82%	08:56
14	Eltham City	88	31	28	90%	07:53	26	84%	07:53
14	Epping	64	33	21	64%	10:53	15	46%	13:03
14	Greenvale	52	29	24	83%	09:57	21	72%	13:26
14	Melton	202	95	86	91%	07:48	86	91%	07:48
14	Plenty	39	20	18	90%	07:22	14	70%	09:07
14	Point Cook	88	54	47	87%	08:47	45	83%	09:03
14	South Morang	41	19	18	95%	07:23	18	95%	07:23

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				These figures represent the service provided to the community by CFA in an			gade Area Response vidual performance of a brigade within their own brigade epresentative of the service provided to the community by  CFA in an emergency		
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14	Sunbury	87	40	39	98%	06:58	38	95%	06:58
14	Tarneit	253	92	70	76%	09:43	64	70%	09:43
14	Werribee	138	43	36	84%	08:36	34	79%	09:39
15	Bacchus Marsh	62	30	23	77%	08:57	22	73%	09:11
15	Ballarat	114	38	31	82%	08:22	5	13%	12:28
15	Ballarat City	133	86	86	100%	05:15	85	99%	05:18
15	Lucas	49	16	16	100%	06:41	15	94%	06:41
15	Sebastopol	49	18	13	72%	09:01	9	50%	09:02
15	Wendouree	72	19	15	79%	08:43	5	26%	11:21
16	Stawell	26	13	9	69%	10:45	9	69%	10:45
18	Mildura	132	63	60	95%	07:01	60	95%	07:01
20	Echuca	43	23	21	91%	07:53	21	91%	07:53
22	Shepparton	179	92	83	90%	07:50	83	90%	07:50
23	Wangaratta	83	49	46	94%	07:30	46	94%	06:20
24	Wodonga	103	35	31	89%	08:14	30	86%	08:15
27	Morwell	110	45	42	93%	07:06	42	93%	06:44
27	Traralgon	79	36	34	94%	07:09	33	92%	07:31
27	Traralgon West	18	11	11	100%	05:53	0	0%	NULL

#### Footnote

Brigade Areas that had less than ten emergency incidents have been excluded.

This information does not contain CFA's response to Emergency Medical Response as CFA is a support agency and CFA has no response time targets for these incidents.

Road Crash Rescue has also been excluded as these incidents are subject to different response protocols and service delivery standards.

For the Community Response columns, where the service delivery standard is met by any brigade, this may be from a CFA brigade outside of its own Brigade Area, MFB or SES Unit.

For the Brigade Area Response columns, where the brigade responded to less than ten emergency incidents within their own Brigade Area a time cannot be calculated for statistical significance and are represented as NULL.

For the Brigade Area Response columns, figures represent the incidents where the brigade was compliant with the relevant service delivery standard. The remaining incidents may include Code 3 responses to emergency incidents.

For the Brigade Area Response columns, figures may include Code 1 and Code 3 responses to emergency incidents.

This table may contain data for MFB stations responding as a CFA Brigade where MFB has moved up to support a CFA integrated brigade.

### Disclaimer:

This table is provided for information purposes only. The data is accurate as at 15 April 2020 and may be subject to change.