Reporting period: 01 October to 31 December 2019

Hazard Class 2 covers significant urban areas and is primarily residential including commercial centres, clusters of industrial and/or high density community services e.g. schools, correctional facilities, hospitals. CFA has service delivery standards, which specify a response time target for a brigade to attend an emergency incident. The service delivery standard (response time) for Hazard Class 2 is 8 minutes.

				Community Response These figures represent the service provided to the community by CFA in an emergency			Brigade Area Response These figures represent individual performance of a brigade within their own brigade area, but is not necessarily representative of the service provided to the community by CFA in an emergency			
CFA District	CFA Brigade Area	Number of incidents within the Brigade Area for the reporting period across all Hazard Classes	Number of emergency incidents within the Brigade Area for the reporting period for Hazard Class 2	Number of emergency incidents the standard of 8 minutes was met by any brigade	% of emergency incidents the standard of 8 minutes was met by any brigade	The time in which 90% of emergency incidents were responded to by any brigade	Number of times the standard of 8 minutes was met by the CFA brigade within their own Brigade Area	% of times the standard of 8 minutes was met by the CFA brigade within their own Brigade Area	The time in which 90% of emergency incidents were responded to by the brigade within their own Brigade Area	
02	Bendigo	225	104	99	95%	06:44	99	95%	06:44	
02	Eaglehawk	47	14	9	64%	10:10	4	29%	12:15	
02	Golden Square	24	13	11	85%	08:15	6	46%	12:35	
02	Kangaroo Flat	47	25	20	80%	08:40	16	64%	09:17	
04	Portland	35	11	11	100%	06:43	11	100%	06:43	
05	Hamilton	31	10	10	100%	07:17	10	100%	07:17	
05	Warrnambool	124	80	77	96%	07:22	77	96%	07:25	
06	Colac	43	15	7	47%	11:32	7	47%	11:32	
07	Belmont	112	76	71	93%	07:16	66	87%	06:40	
07	Corio	220	108	99	92%	07:57	98	91%	07:57	
07	Geelong City	233	145	145	100%	06:28	143	99%	06:28	
07	Lara	64	34	20	59%	09:57	19	56%	09:57	
07	Ocean Grove	24	14	14	100%	05:54	14	100%	05:54	
07	Torquay	44	21	15	71%	09:57	15	71%	10:32	
08	Berwick	111	25	24	96%	06:44	24	96%	06:44	
08	Carrum Downs	82	46	39	85%	08:18	36	78%	08:52	
08	Cranbourne	248	115	99	86%	08:57	96	84%	09:00	
08	Dandenong	374	177	150	85%	09:00	148	84%	09:02	
08	Edithvale	38	13	13	100%	06:58	13	100%	07:07	
08	Frankston	306	163	152	93%	07:27	151	93%	07:32	
08	Hallam	235	101	97	96%	07:10	88	87%	07:41	
08	Hampton Park	79	25	18	72%	09:10	5	20%	12:54	
08	Keysborough	52	18	13	72%	09:08	8	44%	10:20	



Reporting period: 01 October to 31 December 2019

Hazard Class 2 covers significant urban areas and is primarily residential including commercial centres, clusters of industrial and/or high density community services e.g. schools, correctional facilities, hospitals. CFA has service delivery standards, which specify a response time target for a brigade to attend an emergency incident. The service delivery standard (response time) for Hazard Class 2 is 8 minutes.

				Community Response These figures represent the service provided to the community by CFA in an emergency			Brigade Area Response These figures represent individual performance of a brigade within their own brigade area, but is not necessarily representative of the service provided to the community by CFA in an emergency			
CFA District	CFA Brigade Area	Number of incidents within the Brigade Area for the reporting period across all Hazard Classes	Number of emergency incidents within the Brigade Area for the reporting period for Hazard Class 2	Number of emergency incidents the standard of 8 minutes was met by any brigade	% of emergency incidents the standard of 8 minutes was met by any brigade	The time in which 90% of emergency incidents were responded to by any brigade	Number of times the standard of 8 minutes was met by the CFA brigade within their own Brigade Area	% of times the standard of 8 minutes was met by the CFA brigade within their own Brigade Area	The time in which 90% of emergency incidents were responded to by the brigade within their own Brigade Area	
08	Langwarrin	45	13	11	85%	08:20	6	46%	11:15	
08	Mornington	105	50	47	94%	06:48	47	94%	06:48	
08	Mt Eliza	40	21	18	86%	08:26	15	71%	09:00	
08	Narre Warren	65	12	11	92%	07:50	11	92%	07:50	
08	Noble Park	68	32	30	94%	07:12	7	22%	10:03	
08	Pakenham	143	65	60	92%	07:30	58	89%	07:44	
08	Patterson River	112	40	39	98%	06:39	38	95%	06:47	
08	Rosebud	101	34	34	100%	06:21	34	100%	06:21	
08	Springvale	183	88	77	88%	08:46	70	80%	09:02	
08	Wonthaggi	30	13	6	46%	10:18	6	46%	10:18	
11	Bairnsdale	48	11	7	64%	09:51	7	64%	09:51	
13	Bayswater	57	38	37	97%	06:12	24	63%	10:14	
13	Belgrave	21	12	9	75%	08:41	7	58%	09:19	
13	Boronia	129	68	64	94%	06:22	63	93%	06:22	
13	Chirnside Park	25	14	7	50%	09:11	3	21%	11:07	
13	Ferntree Gully	59	22	22	100%	07:18	18	82%	07:59	
13	Lilydale	35	21	16	76%	08:24	13	62%	10:32	
13	Mooroolbark	42	26	19	73%	09:28	15	58%	10:36	
13	Mt Evelyn	20	12	9	75%	08:59	8	67%	08:59	
13	Rowville	80	45	44	98%	06:30	43	96%	06:30	
13	Scoresby	98	59	45	76%	09:16	17	29%	12:39	
13	South Warrandyte	24	11	10	91%	07:55	10	91%	07:55	
13	Upwey	22	11	7	64%	08:45	7	64%	08:45	



Reporting period: 01 October to 31 December 2019

Hazard Class 2 covers significant urban areas and is primarily residential including commercial centres, clusters of industrial and/or high density community services e.g. schools, correctional facilities, hospitals. CFA has service delivery standards, which specify a response time target for a brigade to attend an emergency incident. The service delivery standard (response time) for Hazard Class 2 is 8 minutes.

				Community Response These figures represent the service provided to the community by CFA in an emergency			Brigade Area Response These figures represent individual performance of a brigade within their own brigade area, but is not necessarily representative of the service provided to the community by CFA in an emergency			
CFA District	CFA Brigade Area	Number of incidents within the Brigade Area for the reporting period across all Hazard Classes	Number of emergency incidents within the Brigade Area for the reporting period for Hazard Class 2	Number of emergency incidents the standard of 8 minutes was met by any brigade	% of emergency incidents the standard of 8 minutes was met by any brigade	The time in which 90% of emergency incidents were responded to by any brigade	Number of times the standard of 8 minutes was met by the CFA brigade within their own Brigade Area	% of times the standard of 8 minutes was met by the CFA brigade within their own Brigade Area	The time in which 90% of emergency incidents were responded to by the brigade within their own Brigade Area	
13	Warrandyte	54	27	24	89%	08:05	7	26%	16:35	
14	Caroline Springs	218	101	74	73%	09:18	67	66%	10:01	
14	Craigieburn	200	118	99	84%	09:01	89	75%	09:41	
14	Eltham City	76	35	35	100%	06:55	34	97%	07:00	
14	Epping	68	39	29	74%	08:50	20	51%	10:35	
14	Greenvale	75	34	28	82%	08:32	24	71%	09:10	
14	Melton	214	103	88	85%	08:32	88	85%	08:29	
14	Mernda	59	25	16	64%	09:07	11	44%	10:32	
14	Point Cook	128	58	50	86%	08:38	48	83%	09:14	
14	South Morang	42	19	19	100%	06:41	19	100%	06:41	
14	Sunbury	101	47	45	96%	06:48	45	96%	06:48	
14	Tarneit	294	95	77	81%	09:47	47	50%	09:13	
14	Werribee	109	30	28	93%	07:05	22	73%	09:46	
14	Wyndham Vale	60	18	12	67%	09:54	12	67%	10:08	
15	Bacchus Marsh	62	28	17	61%	09:53	18	64%	09:52	
15	Ballarat	107	22	21	96%	06:38	2	9%	15:18	
15	Ballarat City	124	70	68	97%	06:07	66	94%	06:40	
15	Lucas	56	22	21	96%	06:14	21	96%	06:14	
15	Sebastopol	41	11	10	91%	07:54	8	73%	10:20	
15	Wendouree	63	29	23	79%	09:11	12	41%	11:31	
16	Stawell	30	15	9	60%	12:01	8	53%	12:01	
18	Mildura	136	62	58	94%	07:22	58	94%	07:22	
20	Echuca	55	15	15	100%	08:00	15	100%	08:00	
	Kyabram	31	10	9	90%	07:36	9	90%	07:36	
	Shepparton	204	100	97	97%	06:53	97	97%	06:53	
23	Benalla	47	18	11	61%	11:15	11	61%	11:15	
23	Wangaratta	71	23	23	100%	04:54	23	100%	04:54	



Reporting period: 01 October to 31 December 2019

Hazard Class 2 covers significant urban areas and is primarily residential including commercial centres, clusters of industrial and/or high density community services e.g. schools, correctional facilities, hospitals. CFA has service delivery standards, which specify a response time target for a brigade to attend an emergency incident. The service delivery standard (response time) for Hazard Class 2 is 8 minutes.

				These figures represen	munity Respon t the service provided to CFA in an emergency	o the community by	Brigade Area Response These figures represent individual performance of a brigade within their own brigade area, but is not necessarily representative of the service provided to the community by CFA in an emergency		
CFA District	CFA Brigade Area	Number of incidents within the Brigade Area for the reporting period across all Hazard Classes	incidents within the	Number of emergency incidents the standard of 8 minutes was met by any brigade	of 8 minutes was met	incidents were	was met by the CFA	% of times the standard of 8 minutes was met by the CFA brigade within their own Brigade Area	emergency incidents were
24	Wodonga	152	75	59	79%	11:15	59	79%	09:14
27	Мое	55	20	18	90%	06:12	2	10%	NULL
27	Morwell	129	43	42	98%	05:57	41	95%	05:57
27	Traralgon	98	47	47	100%	07:03	46	98%	07:03

Footnote:

Brigade Areas that had less than ten emergency incidents have been excluded.

This information does not contain CFA's response to Emergency Medical Response as CFA is a support agency and CFA has no response time targets for these incidents.

Road Crash Rescue has also been excluded as these incidents are subject to different response protocols and service delivery standards.

For the Community Response columns, where the service delivery standard is met by any brigade, this may be from a CFA brigade outside of its own Brigade Area, MFB or SES Unit. For the Brigade Area Response columns, where the brigade responded to less than ten emergency incidents within their own Brigade Area a time cannot be calculated for statistical significance and are represented as NULL. For the Brigade Area Response columns, figures represent the incidents where the brigade was compliant with the relevant service delivery standard. The remaining incidents may include Code 3 responses to emergency incidents. For the Brigade Area Response columns, figures may include Code 1 and Code 3 responses to emergency incidents.

This table may contain data for MFB stations responding as a CFA Brigade where MFB has moved up to support a CFA integrated brigade.

Disclaimer:

This table is provided for information purposes only. The data is accurate as at 4 March 2020 and may be subject to change.

