Emergency Response Times - Hazard Class 3

Reporting period: 01 July to 30 September 2019

Hazard Class 3 covers all urban areas that are not included in Hazard Class 2 and includes predominantly residential occupancies and small industries.
CFA has service delivery standards, which specify a response time target for a brigade to attend an emergency incident. The service delivery standard (response time) for Hazard Class 3 is 10 minutes.

CFA District	CFA Brigade Area	Number of incidents within the Brigade Area for the reporting period across all Hazard Classes	Number of emergency incidents within the Brigade Area for the reporting period for Hazard Class 3	Community Response These figures represent the service provided to the community by CFA in an emergency			Brigade Area Response These figures represent individual performance of a brigade within their own brigade area, but is not necessarily representative of the service provided to the community by CFA in an emergency		
				Number of emergency incidents the standard of 10 minutes was met by any brigade	% of emergency incidents the standard of 10 minutes was met by any brigade	The time in which 90% of emergency incidents were responded to by any brigade	Number of times the standard of 10 minutes was met by the CFA brigade within their own Brigade Area	% of times the standard of 10 minutes was met by the CFA brigade within their own Brigade Area	The time in which 90% of emergency incidents were responded to by the brigade within their own Brigade Area
02	Bendigo	198	25	24	96%	07:23	24	96%	07:23
02	Kyneton	16	10	7	70%	12:35	7	70%	14:46
07	Corio	247	13	11	85%	10:47	11	85%	10:47
08	Berwick	96	27	27	100%	08:41	25	93%	08:47
08	Dandenong	309	15	15	100%	09:02	15	100%	09:02
08	Dromana	35	14	10	71%	10:52	10	71%	11:00
08	Frankston	310	12	12	100%	07:32	12	100%	07:32
08	Hallam	210	10	10	100%	07:34	10	100%	07:54
08	Hastings	40	19	19	100%	09:15	19	100%	09:30
08	Mt Martha	27	10	9	90%	09:43	6	60%	13:32
08	Officer	33	16	15	94%	07:21	10	63%	13:04
08	Pakenham	112	10	10	100%	07:34	10	100%	07:34
08	Rye	24	11	10	91%	09:10	8	73%	11:28
08	Sorrento	22	14	6	43%	11:18	5	36%	13:14
09	Warragul	37	15	12	80%	10:19	12	80%	10:19
10	Sale	43	12	10	83%	13:33	10	83%	13:33
11	Bairnsdale	56	17	12	71%	10:55	12	71%	10:55
12	Seymour	26	15	9	60%	10:35	9	60%	10:35
14	Caroline Springs	161	14	12	86%	10:02	12	86%	10:02
14	Rockbank	29	15	10	67%	11:17		0%	NULL
14	Truganina	112	43	27	63%	11:29	8	19%	14:23
14	Werribee	93	23	22	96%	07:45	20	87%	07:45
14	Wyndham Vale	51	20	19	95%	08:25	19	95%	08:25
15	Ballarat	88	21	19	91%	09:18	7	33%	17:08
22	Mooroopna	38	13	13	100%	08:28	13	100%	09:05
23	Wangaratta	84	13	13	100%	06:05	13	100%	06:05
24	Wodonga	109	13	13	100%	07:49	13	100%	07:49

Footnote:

Brigade Areas that had less than ten emergency incidents have been excluded.

This information does not contain CFA's response to Emergency Medical Response as CFA is a support agency and CFA has no response time targets for these incidents.

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				Community Response: These figures represent the service provided to the community by CFA in an emergency			Brigade Area Response: These figures represent individual performance of a brigade within their own brigade area, but is not necessarily representative of the service provided to the community by CFA in an emergency		
CFA District	CFA Brigade Area	Number of incidents within the Brigade Area for the reporting period across all Hazard Classes	Number of emergency incidents within the Brigade Area for the reporting period for Hazard Class 3	Number of emergency incidents the standard of 10 minutes was met by any brigade	% of emergency incidents the standard of 10 minutes was met by any brigade	The time in which 90% of emergency incidents were responded to by any brigade	Number of times the standard of 10 minutes was met by the CFA brigade within their own Brigade Area	% of times the standard of 10 minutes was met by the CFA brigade within their own Brigade Area	The time in which 90% of emergency incidents were responded to by the brigade within their own Brigade Area

Road Crash Rescue has also been excluded as these incidents are subject to different response protocols and service delivery standards.
For the Community Response columns, where the service delivery standard is met by any brigade, this may be from a CFA brigade outside of its own Brigade Area, MFB or SES Unit.
For the Brigade Area Response columns, where the brigade responded to less than ten emergency incidents within their own Brigade Area a time cannot be calculated for statistical significance and are represented as NULL.
For the Brigade Area Response columns, figures represent the incidents where the brigade was compliant with the relevant service delivery standard. The remaining incidents may include Code 3 responses to emergency incidents.
For the Brigade Area Response columns, figures may include Code 1 and Code 3 responses to emergency incidents.
This table may contain data for MFB stations responding as a CFA Brigade where MFB has moved up to support a CFA integrated brigade.

Disclaimer:
This table is provided for information purposes only. The data is accurate as at 14 October 2019 and may be subject to change.