

# Emergency Response Times - Hazard Class 3



Reporting period: 01 July to 30 September 2017

Hazard Class 3 covers all urban areas that are not included in Hazard Class 2 and includes predominantly residential occupancies and small industries. CFA has service delivery standards, which specify a response time target for a brigade to attend an emergency incident. The service delivery standard (response time) for Hazard Class 3 is 10 minutes.

CFA District	CFA Brigade Area	Number of incidents within the Brigade Area for the reporting period across all Hazard Classes	Number of emergency incidents within the Brigade Area for the reporting period for Hazard Class 3	Community Response			Brigade Area Response		
				Number of incidents where the standard of 10 minutes was met by any brigade	% of incidents standard of 10 minutes was met by any brigade	The time in which 90% of emergency incidents were responded to by any brigade	Number of incidents standard of 10 minutes was met by the CFA brigade within their own Brigade Area	% of incidents standard of 10 minutes was met by the CFA brigade within their own Brigade Area	The time in which 90% of emergency incidents were responded to by the brigade within their own Brigade Area
02	Bendigo	131	20	20	100%	07:04	20	100%	07:04
02	Kyneton	16	11	11	100%	08:43	11	100%	08:43
02	Maryborough	24	11	10	91%	09:19	10	91%	09:19
07	Belmont	110	20	20	100%	06:44	20	100%	06:55
07	Corio	152	21	21	100%	06:26	21	100%	06:26
07	Geelong City	173	13	12	92%	09:07	12	92%	09:07
08	Berwick	92	29	28	97%	09:09	28	97%	09:09
08	Carrum Downs	67	31	30	97%	08:41	27	87%	09:40
08	Cranbourne	180	12	11	92%	09:33	10	83%	10:08
08	Dandenong	313	34	32	94%	08:52	31	91%	08:52
08	Frankston	273	46	44	96%	08:07	44	96%	08:07
08	Hallam	248	36	35	97%	08:26	32	89%	08:54
08	Hampton Park	57	11	9	82%	10:13	4	36%	NULL
08	Hastings	41	23	23	100%	07:19	23	100%	07:19
08	Mornington	80	13	12	92%	08:06	11	85%	08:06
08	Pakenham	99	17	16	94%	08:43	16	94%	08:43
08	Patterson River	100	14	14	100%	07:34	13	93%	07:34
08	Rosebud	65	14	14	100%	07:49	14	100%	07:49
08	Rye	22	11	11	100%	09:39	8	73%	10:29
08	Skye	48	20	15	75%	10:23	8	40%	15:20
08	Springvale	175	16	15	94%	08:28	14	88%	08:28
10	Sale	57	10	2	20%	14:11	2	20%	14:11
11	Bairnsdale	48	12	5	42%	12:26	5	42%	12:26
12	Seymour	23	13	6	46%	13:35	6	46%	13:35
14	Caroline Springs	111	20	20	100%	07:12	19	95%	08:15
14	Craigieburn	116	22	22	100%	07:39	21	96%	09:21
14	Doreen	32	10	8	80%	10:39	7	70%	10:39
14	Hoppers Crossing	139	24	23	96%	08:05	23	96%	08:58
14	Melton	143	13	12	92%	08:51	11	85%	08:51
14	Mernda	45	20	18	90%	09:36	13	65%	18:54
14	Rockbank	34	13	10	77%	10:19	0	0%	NULL
14	Sunbury	72	13	12	92%	09:18	12	92%	09:18
14	Truganina	72	32	25	78%	10:53	15	47%	13:50
14	Werribee	89	28	26	93%	08:25	23	82%	12:24
15	Bacchus Marsh	55	17	16	94%	08:44	15	88%	08:44
15	Buninyong	20	10	10	100%	09:05	10	100%	09:05
18	Irymple	20	10	8	80%	11:35	7	70%	12:33
18	Mildura	130	15	14	93%	09:15	14	93%	09:15
18	Red Cliffs	25	10	8	80%	14:40	7	70%	NULL
18	Swan Hill	32	15	14	93%	09:58	14	93%	09:58
20	Echuca	35	11	10	91%	10:45	10	91%	10:45
22	Shepparton	167	18	18	100%	08:23	18	100%	08:23

**Footnote:**

Brigade Areas that had less than ten emergency incidents have been excluded.  
 This information does not contain CFA's response to Emergency Medical Response as CFA is a support agency and CFA has no response time targets for these incidents.  
 Road Crash Rescue has also been excluded as these incidents are subject to different response protocols and service delivery standards.  
 For the Community Response columns, where the service delivery standard is met by any brigade, this may be a CFA brigade outside of the Brigade Area, MFB Station or SES Unit.  
 For the Brigade Area Response columns, where the brigade responded to less than ten emergencies incidents within their own Brigade Area a time cannot be calculated for statistical significance and are represented as NULL.  
 This table may contain data for MFB stations responding as a CFA Brigade into its own Brigade Area where MFB has moved up to support a CFA integrated brigade.

**Disclaimer:**

This table is provided for information purposes only. The data is accurate as at 06 November 2017 and may be subject to change.